



<b>Service Engineer</b>	
<b>1. ORGANIZATION:</b>	
Department:	Service
Location:	North Haven CT USA. With Domestic and Overseas Travel
Reporting to:	Global Service Manager
<b>2. ESSENTIAL DUTIES AND RESPONSIBILITIES:</b>	
<p><b>Responsibilities:</b>  <b>Focus of the position will be to provide after sales service field service via vessel attendance and remote troubleshooting. Duties will include but not limited to: -</b></p> <ul style="list-style-type: none"> <li>• Troubleshooting, Repair and technical service for installed equipment.</li> <li>• Chemical resupply support.</li> <li>• Responding to customer correspondence on technical issues.</li> <li>• Detailed reporting on jobs and clear communications with co-workers.</li> <li>• Tracking and supporting a fleet of systems as a part of Ecochlor Vessel Delegate program.</li> <li>• Ecochlor Customer Training</li> <li>• Any other reasonable tasks as and when assigned by management.</li> </ul>	
<b>3. REQUIRED QUALIFICATIONS AND SKILLS</b>	
<b>Technical / Professional:</b>	<ul style="list-style-type: none"> <li>• College degree or equivalent related experience.</li> <li>• At least 5 years of related working experience, preferably with field service and/or technical areas.</li> <li>• Working experience in Marine industry is preferred.</li> <li>• Proficient on LV electrical installations, PLC Programming Logic and control systems and troubleshooting of such systems.</li> <li>• Mechanical experience on piping systems and the ability to read and understand P&amp;ID, general arrangement, and electrical drawings.</li> <li>• Excellent Health and Safety Awareness</li> <li>• Experience in working with Chemicals an advantage.</li> <li>• Excellent English communication skills, both spoken and written.</li> </ul>
<b>Technology:</b>	<ul style="list-style-type: none"> <li>• Competent in Microsoft Office, including Excel and spread sheet work</li> <li>• Experience in ERP or other database style systems.</li> </ul>
<b>General:</b>	<ul style="list-style-type: none"> <li>• Ability to work well under pressure</li> <li>• Demonstrate ability to handle work professionally, independently and efficiently.</li> <li>• Proactive, multi-tasked, quick hand and willing to learn</li> <li>• Excellent attention to detail</li> <li>• Continuous improvement mindset.</li> <li>• Analytical, planning, execution and problem-solving skills.</li> <li>• Suitable data processing and excellent document control skills.</li> </ul>



<b>People/Relations:</b>	<ul style="list-style-type: none"><li>• Excellent interpersonal and communication skills.</li><li>• Good team player with positive attitude, integrity, interpersonal, organization and time management skills.</li><li>• Flexibility and ability to travel frequently sometimes at short notice</li></ul>
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